

**Can I apply for compensation
for my injury?**



**norsk
pasientskade-
erstatning**

What are the criteria for entitlement to compensation for a patient injury?

To qualify for compensation for a patient injury, three conditions must be met.

1. The patient injury must be due to an error or omission in the treatment

You must have suffered an injury that was caused by treatment, examination, diagnosis or follow-up. The patient injury may be either temporary or permanent. You will not be entitled to compensation if your injury is a result of the illness for which you were being treated.

2. The patient injury must have resulted in financial loss

The general rule is that the patient injury must have caused you a financial loss, over and above any loss that you would have incurred in any case. The purpose of the compensation is to cover added expenses incurred as a result of the patient injury.

If your financial loss is less than NOK 10,000, you cannot claim compensation from NPE. Instead, you should contact the treatment provider where the injury occurred directly.

3. The patient injury must not be too old

You can apply for compensation for a patient injury for up to three years after you should have realised that it was the treatment you received, or lack of treatment, that caused the injury. If you do not apply in time, the claim will be considered to be obsolete.



Considering whether or not to apply for compensation?

On our website, npe.no, you can find out whether or not you should apply. By answering a few simple questions, you can get an indication of whether you may be entitled to compensation.



Can I apply for compensation
for my injury?

At npe.no, you can read more about the rules for compensation, the process and some examples of cases that we have considered.



About the Norwegian System of Patient Injury Compensation

The Norwegian System of Patient Injury Compensation (NPE) is a government agency under the Ministry of Health and Care Services.

We process claims for compensation from patients who believe they have sustained an injury after being treated by the health service.

There is no application fee.

**The Norwegian System of Patient
Injury Compensation**

Telephone:
22 99 45 00

E-mail:
npepost@npe.no